

L.A. LIMOUSINE POLICIES

AIRPORT POLICIES:

Airport rates are quoted as flat rates. Please call our office at (603)654-3899 or (800)370-2225 for pricing information to match your needs.

Waiting time is charged after 15 minutes on a scheduled pick up. Waiting time will be calculated from the actual pick up time. Waiting time at the airport beyond a reasonable amount of time is billed at the discretion of the company.

Additional stops are charged at the rate of \$10.00 (provided the stop is along the logical route of the trip, otherwise charges will be custom quoted).

Gratuities are not included in prices and we recommend 18-20%.

A meet and greet at the gate of an airport is charged at the rate of \$30.00.

Currently there is not a fuel surcharge for trips but surcharges may be added with rising fuel prices.

CANCELLATION POLICIES;

Cancellations made more than two hours of a scheduled trip (only includes trips not requiring deposits) will not be charged. If a cancellation is made less than two hours of a scheduled pick up time, the charge will be at the discretion of the company.

If the customer does not show for a scheduled ride they will be billed the full rate of the trip plus gratuity as well as any applicable fees incurred by waiting.

If your flight is delayed more than one hour, a courtesy phone call would be appreciated.

If any of your flight information or times changes, you must contact the office with new information for tracking purposes.

GENEAL POLICIES:

Additional stops are charged at the rate of \$10.00 (provided the stop is along the logical route of the trip, otherwise charges will be custom quoted).

Gratuities are not included in prices and we recommend 18-20%.

Currently there is not a fuel surcharge for trips but surcharges may be added with rising fuel prices.

Hourly rates are from first pick up to final drop off (within one hour from our garage - otherwise travel time will incur).

All deposits for trips requiring a deposit are non-refundable.